



WASTEWATER TREATMENT SYSTEM OWNER DISCLOSURE

Congratulations on your purchase of a commercial or municipal wastewater treatment system manufactured by Orenco Systems[®], Inc.

Since 1981, Orenco has been designing, patenting, and manufacturing award-winning wastewater products, and these products have been installed on countless properties and communities around the world. We see ourselves as “more than a business.” We believe we are helping to safeguard community health and protect the planet’s water.

To do that effectively, we keep track of — and stay in contact with — a significant number of our customers ... especially those who have purchased larger commercial and municipal systems. With 30-plus years of project tracking, we *know* what it takes to help ensure our systems perform their best, year in and year out. And we know that’s what our customers want, too. They want their systems to perform optimally and reliably, year in and year out.

Our wastewater treatment systems perform optimally when they are continuously operated and maintained by trained professionals, in accordance with our instructions and manuals. Failing to operate and maintain the system properly can limit its treatment effectiveness and may even cause damage to its components. That’s why we require that your treatment system be continuously operated and maintained by an Authorized Commercial Operator strictly following those instructions in order to maintain your Limited Warranty — so that you, too, can feel confident your system will perform optimally and reliably, year in and year out. Please be sure to read the Limited Warranty when you receive your package of manuals and other system materials for further details.

We’re honored that you’ve selected Orenco for your wastewater treatment needs, and we will work hard to maintain your confidence.

Sincerely,

A handwritten signature in black ink, appearing to read "Harold L. Ball".

Harold L. Ball
President

Changing the Way the World Does Wastewater[®]